Pending Applications Summary

Regular (non-expedited) Applications (should include unprocessed applications)

Days Pending

				o : caB							
			Subtotal 31-60 days Dept		- 10 - 1	Total 91 -	Subtotal 91 - 120 Dept		Subtotal 120+ Dept	Total over	Subtotal over 30 days Dept
	Total 30 days or fewer	Total 31 - 60	Responsibility	Total 61- 90	Responsibility	120	Responsibility	Total 120+	Responsibility	30 days	Responsibility
5/30/2017	752	126	8	24	5	5	3	39	21	194	37
6/5/2017	715	39	8	10	5	3	2	22	16	74	31
6/12/2017	750	109	37	23	10	10	7	23	18	165	72
6/19/2017	851	52	23	14	8	9	4	19	17	94	52
6/26/2017	732	101	34	11	7	8	5	21	17	141	63
7/3/2017	658	97	41	13	9	4	3	30	27	144	80
7/10/2017	521	104	48	16	10	5	2	33	29	158	89
7/17/2017	347	102	41	19	11	3	1	29	27	153	80
7/24/2017	232	126	48	21	14	4	2	21	18	172	82
7/31/2017	190	76	30	10	8	4	3	20	19	110	60
8/7/2017	174	53	22	12	11	4	3	18	17	87	53
8/14/2017	193	37	17	15	12	5	3	16	15	73	47

Potentially Expedited Applications

Days Pending

													Subtotal
			Subtotal 8-30		Subtotal 31-60		Subtotal 61 - 90		Subtotal 91 -		Subtotal 120+		over 7 days Dept
			Dept		days Dept		Dept	Total 91 -	120 Dept		Dept		Responsibilit
	Total 7 days or fewer	Total 8-30	Responsibility	Total 31 - 60	Responsibility	Total 61- 90	Responsibility	120	Responsibility	Total 120+	Responsibility	days	У
5/30/2017	206	164	23	68	6	1	0	7	1	23	13	263	43
6/5/2017	228	85	16	23	7	1	0	1	1	14	1	124	25
6/12/2017	158	159	43	43	8	8	3	1	1	12	10	223	65
6/19/2017	232	120	30	25	10	5	2	1	1	11	9	162	52
6/26/2017	90	198	61	54	17	10	5	2	1	12	9	276	93
7/3/2017	43	165	46	39	14	5	3	2	1	9	7	220	71
7/10/2017	16	130	36	42	18	8	6	0	0	7	7	187	67
7/17/2017	47	81	25	48	23	7	7	2	1	9	9	147	65
7/24/2017	17	73	23	52	20	6	5	3	3	9	8	143	59
7/31/2017	20	51	18	30	16	6	3	3	3	6	6	96	46
8/7/2017	27	46	13	24	14	6	4	. 2	2	7	7	85	40
8/14/2017	39	47	17	26	19	3	3	3	2	7	7	86	48

Recertifications

The purpose of this report is to identify recertification forms that were submitted within timeframes requiring State action.

The report will further identify which recert forms require State action (red) and which require client action (green).

Data for all months should be current as of the date that the report is run.

Changes over time in red categories will reflect the State's progress in addressing backlogged documents that require State action.

Application Summary

The purpose of this report is to identify trends over time in pending applications.

Only information for the current week will be added/updated. However, this weekly data should reflect all pending applications.

As a new week's data is populated, the previous weeks' data will remain as a historical record.

The Application Summary Report should include unprocessed cases.

As indicated by the separate charts in the Application Summary report, potentially expedited applications should be reported separately.

Interim Report

The purpose of this report is to identify interim reports that were submitted but not acted upon by DHS.

Data for all months should be current as of the date that the report is run.

Case Documents

The purpose of the report is to identify trends in unprocessed verifications/change documents.

Report should include all unprocessed SNAP verifications and change documents, regardless of whether the associated case is active or inactive.

Only information for current week will be updated. The previous weeks' data will remain as a historical record.

DHS must also generate a list of the specific documents comprising the weekly report.

Unidentified Docs

The purpose of the report is to account for all documents that have not been linked to a specific case.

DHS should also identify the count and percentage of different types of documents comprising this report.

Total Department Responsibility 1735

osed F	Recei	rts: Recertifica	ition F	orm S	ubmitte	d C	n or l	Prior to	Federa	al Due I	Date and	Case	Never I	Reopeneo	1

		but no evidence of any	Interview Scheduled for future (appointment is	No Interview Completed			(scanned docs other than		Interview completed, RDOC			Awaiting Supervisor Approval with no					Description/Comments
Benefit End	Unprocessed recertification	action taken on	later than the report		past, no interview	verifications existed, NO	recert forms) in case	Awaiting Supervisor	issued, no unprocessed	NOMI issued, no interview		interview				Total All (Dept +	
Month	form	recertification app	date)	Scheduled	completed, no NOMI Sent	RDOC Issued	record	Approval	documents	completed	recer_reveiw_due	scheduled/complete	Others	Total Dept Responsibility	Responsibility	Sec Rvw + Client)	
Total All																	
Months	251													392		2 374	
Sep-2016	190	5	0	C) (0	0	0	0	0	2	4	0	201		201	
Oct-2016	4	4	0	0) (0	0	0	0	0	1	0	0	9		0 9	
Nov-2016	12	7	0	2	2 0	0	0	0	0	0	0	0	0	21		0 21	1
Dec-2016	6	2	0	0) (0	0	0	0	0	0	0	0	8		0 8	
Jan-2017 Feb-2017	3	5	0	0) (0	0	0	0	0	1	0	0	9		9	
Feb-2017	5	26	0	2	2 0	0	0	0	0	0	4	0	8	45		0 45	
Mar-2017	6	8	0	c) (0	0	0	0	0	0	0	0	14		0 14	
Apr-2017	5	13	0	C) 1	. 0	0	0	0	0	2	0	3	24		0 24	
May-2017	8	14	0	c) (0	0	0	0	1	2	0	1	25		1 26	
Mar-2017 Apr-2017 May-2017 Jun-2017 Jul-2017	5	5	0	2	2 1	. 0	0	1	0	1	1	1	0	16		1 17	
Jul-2017	7	8	0	4		0	0	1	0	0	0	0	0	20		0 20	

Closed Recerts: Form Submitted After Federal Due Date But Within 30 Days of End Cert, and Case Never Reopened

		Recert ann registered.	Interview Scheduled for			Interview completed and	Unprocessed documents					Awaiting Supervisor					Description/Comments
		but no evidence of any	future (appointment is	No Interview Completed	Interview scheduled in	mandatory unverified	(scanned docs other than		Interview completed, RDO			Approval with no					
Benefit End	Unprocessed recertification	action taken on	later than the report		past, no interview	verifications existed, NO	recert forms) in case	Awaiting Supervisor	issued, no unprocessed	NOMI issued, no interview	Scanned after	interview				Total All (Dept +	
Month	form	recertification app	date)	Scheduled	completed, no NOMI Sent	RDOC Issued	record	Approval	documents	completed	recer_reveiw_due	scheduled/complete	Others	Total Dept Responsibility	Responsibility	Sec Rvw + Client)	
Total All																1	
Months	183													1343	14	1270	
Sep-2016	32	1	0	7	1	0	0	() ;	3 1	12	0	3	56	4	60	
Oct-2016	3	0	0	0	0	0	0	() (0	0	0	0	3	0	3	
Nov-2016	19	38	0	1	0	. 0	0)) 1	64		2	125	1	126	
Dec-2016	20	106	0	1	0	0	0	2		2 0	38	. 0	3	170	2	172	
Jan-2017	15	74	0	1	0	. 0	0)	3 0	60	1	4	155	3	158	
Feb-2017	10	53	0	1	0	. 0	0) :	2 0	58		3	126	2	128	
Mar-2017	15	17	0	3	. 0		0	() (0	88		9	132	0	132	
Apr-2017	14	49	0	1	0		0	() (0	100	0	28	192	0	192	
May-2017	21	71	0	1	0	0	0	()	2 0	104	. 0	34	231	2	233	
Jun-2017	14	16	0	2	! 0		0	() (0	34	. 0	0	66	0	66	
Jul-2017	20	1	0	1	0	0	0	2		0	62		0	87	0	87	

Closed cases for failure to submit interim report, report form submitted within actionable timeframe, case never reopened.			
Racolina Ovardua Unprocessed Interim Paparts	-	•	

Baseline Overdue Unprocessed Interim Reports

Benefit	Closed cases for failure to	Comments:
End	submit interim report, case	
Month	never reopened, interim report	
	submitted prior to closing	
Total All	8,870	
Jul-17	1,384	
Jun-2017	1,719	
May-2017	1,061	
Apr-2017	1,552	
Mar-17	1,399	
Feb-17	1,357	
Jan-17	159	
Dec-2016	170	
Nov-2016	4	
Oct-2016	9	
Sep-2016	56	

Unprocessed SNAP Verifications and Change Documents

Description/Comments

Baseline Overdue Unprocessed Verifications/Change Documents equals total over 10 days.

		Days Pend	ing - Case N	/laintenand	e		
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days
5/30/2017	3,452	7,736	13,239	8,376	5,176	8,209	42,736
6/5/2017	3,581	7,971	13,357	8,455	5,226	8,285	43,294
6/12/2017	3,673	8,247	13,499	8,535	5,248	8,477	44,006
6/19/2017	3,707	8,322	13,531	8,494	5,200	8,576	44,123
6/26/2017	3,731	8,345	13,458	8,452	5,191	8,651	44,097
7/3/2017	3,907	6,745	8,060	8,819	10,213	16,373	50,210
7/10/2017	3,285	8,013	7,229	8,327	10,055	18,191	51,815
7/17/2017	4,938	8,705	6,770	7,425	9,457	19,998	52,355
7/24/2017	5,466	7,907	8,502	7,254	8,531	22,196	54,390
7/31/2017	5,013	9,054	9,538	6,838	7,363	23,673	56,466
8/7/2017	4,818	10,748	9,855	6,431	7,118	25,020	59,172
8/14/2017	4.679	10.950	12.271	6.081	6.323	26.230	61.855

This table displays counts of unprocessed (Available/Reviewed) scanned documents received by

	Da	<mark>rys Pending - Docun</mark>	nents Perta	ining to Re	certificatio	ns	
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	Total over 10 days
5/30/2017	1063	3290	5980	4439	2050	3109	18,868
6/5/2017	1003	3171	5896	4400	2028	3095	18,590
6/12/2017	968	3029	5815	4372	2024	2994	18,234
6/19/2017	948	2993	5841	4440	2102	2947	18,323
6/26/2017	948	2998	5917	4485	2121	2878	18,399
7/3/2017	1803	2738	1715	3379	5579	7600	21,011
7/10/2017	1146	3066	1405	3220	4880	8535	21,106
7/17/2017	2813	2789	1414	2597	4222	9748	20,770
7/24/2017	2912	3127	1733	1874	3419	11387	21,540
7/31/2017	2165	4342	2042	1438	2878	12370	23,070
8/7/2017	1785	4945	2184	1288	2758	12636	23,811
8/14/2017	1604	4199	3142	1132	2332	13187	23,992

This table displays counts of unprocessed (Available/Reviewed) scanned documents received by

	Days Pending - Documents Pertaining to Initial Applications (non-recerts)													
	10 days or fewer													
5/30/2017	250	217	156	42	17	16	448							
6/5/2017	114	94	141	34	17	16	302							
6/12/2017	56	110	135	33	17	16	311							
6/19/2017	38	69	136	33	14	18	270							

This table displays counts of unprocessed (Available/Reviewed) scanned documents received by

6/26/2017	41	74	136	37	10	18	275
7/3/2017	305	425	104	109	58	34	730
7/10/2017	160	297	117	62	109	39	624
7/17/2017	143	203	126	61	108	47	545
7/24/2017	135	127	150	69	115	57	518
7/31/2017	165	148	97	68	95	76	484
8/7/2017	100	145	83	63	54	129	474
8/14/2017	97	112	92	35	46	116	401

List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)

	Unpro	Description/Comments											
Ва	Baseline Overdue Unprocessed Unidentified Documents equals total over 10 days.												
								This table displays counts of					
	10 days or fewer	11 - 30	31 - 60	61 - 90	91 - 120	120+	days	unprocessed (Available/Reviewed)					
5/30/2017	101	363	371	1522	426	503	3,185						
6/5/2017	101	362	371	1521	426	503	3,183						
6/12/2017	101	362	371	1520	426	501	3,180						
6/19/2017	43	86	156	852	171	206	1,471						
6/26/2017	43	86	156	852	171	206	1,471						
7/3/2017	44	166	159	131	182	1151	1,789						
7/10/2017	37	142	192	125	135	1228	1,822						
7/17/2017	45	116	165	176	120	1260	1,837						
7/24/2017	41	91	210	167	118	1289	1,875						
7/31/2017	49	78	218	151	126	1322	1,895						
8/8/2017	58	88	189	176	122	1351	1,926						
8/14/2017	36	102	161	200	120	1370	1,953						

List of Different Types of Documents Comprising Above Chart (to be updated with each week's data)

See next tab

Case Maintenance Court order 9 0.01% Case Maintenance Court records or other legal document 2 0.00% Case Maintenance Curren tested or other legal document 2 0.00% Case Maintenance Current latese or rental agreement 5 0.01% Case Maintenance Current latese or rental agreement 1 0.00% Case Maintenance Current latese or rental agreement 1 0.00% Case Maintenance Cost Maintenance 5 0.01% Case Maintenance Death Certificate 5 0.01% Case Maintenance Death Certificate 7 0.01% Case Maintenance Discontinue-Wilddrawar Request 74 0.08% Case Maintenance Discontinue-Wilddrawar Request 7 0.01% Case Maintenance Discontinue-Wilddrawar Request 7 0.01% Case Maintenance 2 0.00% 0.00% Case Maintenance 2 0.00% 0.00% Case Maintenance Court of Medicine (MDDO) - Written statement 3				
Came Marintennor				
Come Ministremonic Come Mi				
Care Martenance Appeals Supporting Document 133 0.14% Care Martenance Appeals Requested Whething 385 0.58% Care Martenance 130 0.07% Care Ma			_	
Quest Appendix Request for Hearing Quest				
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Case Mariemance Authorizonthrocore 1 1 0.0075 Case Mariemance Service Institution statemen 440 0.075 Case Mariemance Service Service Institution statemen 440 0.075 Case Mariemance Service Se	Case_Maintenance	Asset Verification	2,999	3.18%
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Case Maintenance Child Care Provider Varietation 7 0.01%			150	
Case Maintenance			-	
Case Maintenance Child support Decument 260 0.28%				
Gase Maintenance Citzenshippringston Document 110 0.01% Clase Maintenance Citzenshippringston Document 1,814 1,92% Clase Maintenance Confirmation Papers 37 0.04% Coley Maintenance Court record or Copyment verification 2 0.07% Clase Maintenance Court record or other legal document 7 0.01% Clase Maintenance Court record or other legal document 4 0.00% Clase Maintenance Court record or other legal document 4 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 2 0.00% Clase Maintenance Court record or other legal document 1 0.00% Clase Maintenance Court Record or Court record or other legal document 1 0.00% Clase Maintenance Court Record or Cour				
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Class Maintenance Communication Papers				
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Case Maintenance Current statement from bank or financial institutior 1 0.09% Case Maintenance Day Case provider statement 5 0.01% Case Maintenance Death Certificate 5 0.01% Case Maintenance Death Certificate 1.27 0.13% Case Maintenance Dissolity/Medical Document 1.871 1.98% Case Maintenance Dissolity/Medical Document 7 0.05% Case Maintenance Discolitication Consent Agreement 7 0.07% Case Maintenance Discolitication Consent Agreement 2 0.07% Case Maintenance Doctoral Medicine (MD/DO) - Written statement 3 0.00% Case Maintenance Doctoral Medicine (MD/DO) - Written statement 2.00 0.00% Case Maintenance Employer statement 2.00 0.00% Case Maintenance Employer statement showing dates of employment 15 0.02% Case Maintenance Employer and Authorization Card (1-688) 0.03% 0.03% Case Maintenance Employer and Authorization Card (1-688) 0.00% <t< td=""><td></td><td></td><td></td><td></td></t<>				
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Case_Maintenance Letter from Person who you pay room and boarc 38 0.04%				
	Case_Maintenance	Letter or document from person/agency making paymen		

Case_Maintenance	Life Insurance Benefit Statement	8	0.01%
Case_Maintenance	Life Insurance Policy	10	0.01%
Case_Maintenance	Life Insurance Verification	2	0.00%
Case_Maintenance	Loan contract	7	0.01%
Case_Maintenance	MA63-Physician Examination Repor	3	0.00%
Case_Maintenance Case Maintenance	Marriage License MART	393	0.00% 0.42%
Case_Maintenance	Medicaid Supplemental Questionnaire	393	0.42%
Case_Maintenance	Medical Appointment Confirmation Notice	2	0.00%
Case_Maintenance	Medical bill or receipt	161	0.17%
Case_Maintenance	Medical Documents	172	0.18%
Case_Maintenance	Medical Exam Report	17	0.02%
Case_Maintenance	Medical Needs	13	0.01%
Case_Maintenance Case_Maintenance	Medical Packet Medical Services Authorization Notice	3	0.00% 0.00%
Case Maintenance	Medical-Social Questionnaire	3	0.00%
Case_Maintenance	Mid-Certification Contact Notice	2,352	2.49%
Case_Maintenance	Military Document	25	0.03%
Case_Maintenance	Military Documents	3	
Case_Maintenance	Mortgage Books/Records	4	0.00%
Case_Maintenance	Mortgage Breakdown Proof	4	0.00%
Case_Maintenance	Mortgage Company or Lender statement	17	0.02% 0.02%
Case_Maintenance Case_Maintenance	Mortgage Papers Naturalization Papers N-550/N-570	18	
Case_Maintenance	Non-Heating Utility Bills	7	0.00%
Case_Maintenance	Notice of Balance Due	4	0.00%
Case_Maintenance	Ob-gyn Clinical Nurse Specialist (NS) - Written statemen	1	0.00%
Case_Maintenance	Ob-gyn Nurse Practitioner (NP) - Written Statement	1	0.00%
Case_Maintenance	Other	2,233	2.37%
Case_Maintenance	Other Asset verification	5	0.01%
Case_Maintenance	Other Citizenship Document	1	0.00%
Case_Maintenance Case_Maintenance	Other Date of Birth Verification Other documentation showing SSN	6	
Case_Maintenance	Other Expense verification	40	0.00%
Case Maintenance	Other Hearing Request	1	0.00%
Case_Maintenance	Other ID which provides a name and address	4	0.00%
Case_Maintenance	Other Identity Document	48	0.05%
Case_Maintenance	Other Immigration Document	2	0.00%
Case_Maintenance	Other Income verification	134	0.14%
Case_Maintenance	Other Medical Insurance Document	5	0.01%
Case_Maintenance Case_Maintenance	Other Non-Financial verification Other Release of Information	4	0.00% 0.00%
Case_Maintenance	Other Shelter verification	51	0.05%
Case_Maintenance	Other unspecified document	134	0.14%
Case_Maintenance	Other unspecified written statement	104	0.11%
Case_Maintenance	Other Vital Packet verification	3	0.00%
Case_Maintenance	Out of State Benefit Status	84	0.09%
Case_Maintenance	Pay Stub	6,182	6.55%
Case_Maintenance	Permanent Resident Alien Declaration Physician's statement of disability	27	0.03%
Case_Maintenance Case_Maintenance	Policy Decision	3	0.00% 0.01%
Case_Maintenance	Proof of Child Care Income	1	0.00%
Case_Maintenance	Property Tax records	10	0.01%
Case_Maintenance	Property Unit Proof	192	0.20%
Case_Maintenance	Provider statement of expense	2	0.00%
Case_Maintenance	Psychiatric/Psychological Examination Repor	1	0.00%
Case_Maintenance	Recertification/Renewal (DHS-1010)	2	
Case_Maintenance Case Maintenance	Registered Nurse (RN) - Written Statement		0.0078
Case_Maintenance	Release document showing release date Rent receipt showing amount, address, landlord, rente	5 197	0.01%
Case_Maintenance	Rent/mortgage receipt	269	0.28%
Case_Maintenance	Repay Agreement	4	0.00%
Case_Maintenance	Residency Verification	4,503	4.77%
Case_Maintenance	Returned Mail	861	0.91%
Case_Maintenance	RSDI Award Letter if DOB included	2	
Case_Maintenance	School photo ID	1	0.00%
Case_Maintenance Case Maintenance	School Statement School Transcript	11	0.01% 0.00%
Case Maintenance	SDA/SSI Referral Checklist	14	
Case_Maintenance	Self-Employment Income and Expense Statemen	2	
Case_Maintenance	Sewer and Water Bills	18	0.02%
Case_Maintenance	Social Case Work Document	1,383	1.47%
Case_Maintenance	Social Security Card	2,956	3.13%
Case_Maintenance	Social Scurrity Records	173	0.18%
Case_Maintenance Case_Maintenance	Social Summary Social Summary Update	13	0.05% 0.01%
Case_Maintenance	Social Work Document	13	0.01%
Case_Maintenance	SSI receipt based on disability/blindness	19	
Case_Maintenance	State Issued Driver's License	2	
Case_Maintenance	State Issued Photo ID	12	0.01%
Case_Maintenance	Statement of value from issuer/holder/plan administrator (minus early withdrawal penalty	1	
Case_Maintenance	Stock certificate	1	
Case_Maintenance	Tax Return	20	
Case_Maintenance	Telephone Bills document	26	0.03%

Coco Maintananas	Truct/Appuity Evaluation	1 2	0.00%
Case_Maintenance	Trust/Annuity Evaluatior	3	
Case_Maintenance	U.S. Citizen ID Card I-197/I-179		0.00%
Case_Maintenance	U.S. Passport	20	0.02%
Case_Maintenance	Unearned Income Notice (Application)	2	0.00%
Case_Maintenance	Unearned Income Notice (Redetermination)	2	0.00%
Case_Maintenance	Utility Bill	4,076	4.32%
Case_Maintenance	VA 100% disability statement	2	0.00%
Case Maintenance	Vehicle Documents	42	0.04%
Case_Maintenance	Verification Checklist	4	0.00%
Case_Maintenance	Verification of Application or Appeal for SSI/RSD	2	0.00%
Case_Maintenance	Verification of Employment	12	0.01%
Case_Maintenance	Verification of Imprisonment	1	0.00%
Case_Maintenance	Verification of Social Security Income	99	0.10%
Case_Maintenance	Verification of Student Information	1	0.00%
Case_Maintenance	Verification of VA Payments	1	0.00%
Case_Maintenance	Verification of Wages	6	0.01%
Case_Maintenance	Voter registration card	1	0.00%
Case_Maintenance	Waiver Enrollment Form	1	0.00%
Case_Maintenance	Work Schedule	10	0.01%
Case_Maintenance	Worker Documentation Record	7	0.01%
Initial_Application	Asset Verification	12	0.01%
Initial_Application	Birth Certificate	34	0.04%
Initial_Application	Change Report Form	9	0.01%
Initial_Application	Child Support Document	4	0.00%
Initial_Application	Citizenship/Immigration Document	25	0.03%
Initial_Application	Disability/Medical Document	12	0.01%
Initial_Application	Driver's License	28	0.03%
		69	
Initial_Application	Expense (Medical/Housing/etc.)		0.07%
Initial_Application	Health Insurance Verification	10	0.01%
Initial_Application	I-151 Alien Registration Receipt Card	1	0.00%
Initial_Application	Identity Verification	10	0.01%
Initial_Application	Immigration Document (Government Issued)	1	0.00%
Initial_Application	Income/Employment Document	58	0.06%
Initial_Application	Interim Report (DHS-1046)	12	0.01%
	Legal/Court Document		
Initial_Application		3	0.00%
Initial_Application	Medical bill or receipt	1	0.00%
Initial_Application	Other	21	0.02%
Initial_Application	Other Income verification	1	0.00%
Initial_Application	Out of State Benefit Status	4	0.00%
Initial_Application	Pay Stub	38	0.04%
Initial_Application	Permanent Resident Alien Declaratior	1	0.00%
Initial_Application	Recertification/Renewal (DHS-1010)	7	0.01%
Initial_Application	Rent/mortgage receipt	1	0.00%
Initial_Application	Residency Verification	40	0.04%
Initial_Application	Returned Mail	5	0.01%
Initial_Application	Social Case Work Document	5	0.01%
Initial_Application	Social Security Card	44	0.05%
Initial_Application	Utility Bill	42	0.04%
Recertification	American Indian Verification	7	0.01%
Recertification	Appeals Supporting Document	58	0.06%
Recertification	Appeals/Request for Hearing	27	0.03%
Recertification	Asset Verification	758	0.80%
Recertification	Authorization to Release Informatior	5	0.01%
Recertification	Authorization/Invoice	1	0.00%
Recertification	Bank or financial institution statemen	75	0.08%
Recertification	Benefit award letter	37	0.04%
Recertification	Benefit Notice	4	0.00%
	Birth Certificate	877	0.93%
Recertification	Certificate of Naturalization	13	0.01%
Recertification	Change Report Form	717	0.76%
Recertification	Checkstubs or Earnings Statement	34	0.04%
Recertification	Child Care Document	66	0.07%
Recertification	Child Care Education Verificatior	1	0.00%
Recertification	Child Care Need Verification	1	0.00%
Recertification	Child Custody Order	2	0.00%
Recertification	Child Support Document	126	0.13%
Recertification	Child support paternity records	4	0.00%
Recertification	Child welfare records	1	0.00%
Recertification	Citizenship/Immigration Document	509	0.54%
Recertification	Claim of Good Cause - Child Support	1	0.00%
Recertification	Confirmation Papers	11	0.01%
Recertification	Copy of receipt	1	0.00%
Recertification	Court Documents	6	0.01%
Recertification	Court order	2	0.00%
Recertification	Court record or other legal document	3	
Recertification	Current bill/receipt/money order/cancelled check	7	0.01%
Recertification	Current lease or rental agreement	6	
Recertification	Day care provider statement	2	0.00%
Recertification	Death Certificate	1	0.00%
Recertification	Death/Funeral Document	26	0.03%
Recertification	Disability/Medical Document	403	0.43%
Recertification	Discontinue/Withdrawal Request	11	0.01%
	Driver's License	686	0.73%
Recertification			
Recertification Recertification	Education Document	118	0.12%

Repetitions	Recertification	Employer statement	17	0.02%
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Recertification Self Service Medical bill expense 2 0.00%				
	Recertification	Self Service Medicare expense		0.00%

Recertification	Self Service Person Address	T 1	0.00%
Recertification	Self Service Person Details	1	0.00%
Recertification	Self Service Room and Board Expense	2	0.00%
Recertification	Self Service Shelter expense	7	0.01%
Recertification	Self Service Utility expense	3	0.00%
Recertification	Sewer and Water Bills	4	0.00%
Recertification	Shelter Verification	3	0.00%
Recertification Recertification	Social Case Work Document Social Security Card	1,010	0.18% 1.07%
Recertification	Social Security Records	32	0.03%
Recertification	Social Summary	12	0.01%
Recertification	Social Summary Update	6	0.01%
Recertification	SSI receipt based on disability/blindness	5	0.01%
Recertification	State Issued Driver's License	1	0.00%
Recertification	State Issued Photo ID	4	0.00%
Recertification	Statement from utility provider	3	0.00%
Recertification	Tax Return	16	0.02%
Recertification	Telephone Bills document	6	0.01%
Recertification Recertification	TMA Earned Income Report U.S. Citizen ID Card I-197/I-179	1	0.00% 0.00%
Recertification	U.S. Passport	16	0.00%
Recertification	Utility Bill	2,745	2.91%
Recertification	VA 100% disability statement	2,745	0.00%
Recertification	Vehicle Documents	17	0.02%
Recertification	Verification Checklist	2	0.00%
Recertification	Verification of Employment	12	0.01%
Recertification	Verification of Imprisonment	1	0.00%
Recertification	Verification of Social Security Income	21	0.02%
Recertification	Verification of Student Information	1	0.00%
Recertification	Verification of VA Payments	1	0.00%
Recertification Recertification	Verification of Wages Work Schedule	3	0.00%
Recertification	Worker Documentation Record	6	0.00%
Unidentified	Appeals Supporting Document	2	0.00%
Unidentified	Application (DHS-2 or other)	537	0.57%
Unidentified	Asset Verification	260	0.28%
Unidentified	Authorization to Release Informatior	3	0.00%
Unidentified	Authorization/Invoice	1	0.00%
Unidentified	Bank or financial institution statemen	7	0.01%
Unidentified	Benefit award letter	2	0.00%
Unidentified	Benefit Notice	2	0.00%
Unidentified	Birth Certificate	317	0.34%
Unidentified	Birth record/affidavit from tribal official - person at least 50% American Indiar	1	0.00%
Unidentified Unidentified	CCAP Provider Attendance Sheet Certificate of Naturalization	68	0.07% 0.00%
Unidentified	Change Report Form	16	0.02%
Unidentified	Checkstubs or Earnings Statement	9	0.01%
Unidentified	Child Care Document	1	0.00%
Unidentified	Child Care Provider Application	2	0.00%
Unidentified	Child Support Document	2	0.00%
Unidentified	Citizenship/Immigration Document	19	0.02%
Unidentified	Collateral contact	2	0.00%
Unidentified	Copy of receipt	1	0.00%
Unidentified	Court record or other legal document	1	0.00%
Unidentified	Death/Funeral Documen	4	0.00%
Unidentified Unidentified	Department and Client Error Information and Repay Agreemen Disability/Medical Document	30	0.00%
Unidentified	Discontinue/Withdrawal Request	1	0.00%
Unidentified	Doctor of Medicine (MD/DO) - Written statement	1	0.00%
Unidentified	Driver's License	30	0.03%
Unidentified	Employer statement	1	0.00%
Unidentified	Employer statement showing dates of employmen	1	0.00%
Unidentified	Employment Letter	1	0.00%
Unidentified	Expense (Medical/Housing/etc.)	45	0.05%
Unidentified	Food Replacement Affidavil	1	0.00%
Unidentified	Fuel Bills	1	0.00%
Unidentified Unidentified	Funeral Home Statement	2	0.00%
Unidentified	Health Insurance Card Health Insurance Verification	7	0.00% 0.01%
Unidentified	HIX Single Streamlined Application	1	0.01%
Unidentified	Housing Catastrophic Documents	1	0.00%
Unidentified	I-151 Alien Registration Receipt Card	3	0.00%
Unidentified	I-551 stamp in a foreign passport or on USCIS Form I-94	1	0.00%
Unidentified	I-766 U.S. Citizenship and Immigration Services (USCIS) issues Employment Authorization Documents	1	0.00%
Unidentified	Identity Verification	15	0.02%
Unidentified	Incarceration Verification	1	0.00%
Unidentified	Income/Employment Document	66	0.07%
Unidentified	Interim Report (DHS-1046)	20	0.02%
Unidentified Unidentified	Lease	1	0.00%
romaeninea	Legal/Court Document	8	0.01% 0.00%
			0.00%
Unidentified	Letter from Landlord		
	Letter from Landiold Letter or document from person/agency making payment MART	2 2	0.00% 0.00%

Unidentified	Medical Documents	13	0.01%
Unidentified	Mid-Certification Contact Notice	3	0.00%
Unidentified	Notice of Balance Due	2	0.00%
Unidentified	Other	42	0.04%
Unidentified	Other Expense verification	1	0.00%
Unidentified	Other Income verification	3	0.00%
Unidentified	Other Provider documentation	1	0.00%
Unidentified	Other Release of Information	1	0.00%
Unidentified	Other Vital Packet verification	1	0.00%
Unidentified	Out of State Benefit Status	1	0.00%
Unidentified	Pay Stub	72	0.08%
Unidentified	Recertification/Renewal (DHS-1010)	67	0.07%
Unidentified	Redetermination Form	1	0.00%
Unidentified	Refugee Reporting	1	0.00%
Unidentified	Rent receipt showing amount,address,landlord,rente	3	0.00%
Unidentified	Rent/mortgage receipt	3	0.00%
Unidentified	Report/certificate of birth abroad of US citizen (DS-1350, FS-240, or FS-545)	1	0.00%
Unidentified	Residency Verification	22	0.00%
Unidentified	Returned Mail	44	
			0.05%
Unidentified	Self Service Additional income	20	0.02%
Unidentified	Self Service Authorized representative info	3	0.00%
Unidentified	Self Service Child Support expense	1	0.00%
Unidentified	Self Service Dependency care expense	6	0.01%
Unidentified	Self Service Disability	10	0.01%
Unidentified	Self Service Education	10	0.01%
Unidentified	Self Service Employment Income	47	0.05%
Unidentified	Self Service Household Information	4	0.00%
Unidentified	Self Service Insteady income	1	0.00%
Unidentified	Self Service Insurance asset	1	0.00%
Unidentified	Self Service KB Application	3	0.00%
Unidentified	Self Service Liquid Asset	7	0.01%
Unidentified	Self Service LTSS Application	5	0.01%
Unidentified	Self Service Medical bill expense	4	0.00%
Unidentified	Self Service Medicare expense	1	0.00%
Unidentified	Self Service Person Address	5	0.01%
Unidentified	Self Service Person Details	1	0.00%
Unidentified	Self Service Pregnant	1	0.00%
Unidentified	Self Service Real property asset	1	0.00%
Unidentified	Self Service Room and Board Expense	7	0.01%
Unidentified	Self Service Self employment income	3	0.00%
Unidentified	Self Service Shelter expense	35	0.04%
Unidentified	Self Service Special Circumstances	1	0.00%
Unidentified	Self Service Utility expense	18	0.02%
Unidentified	Self Service Vehicle Asset	4	0.00%
Unidentified	Social Case Work Document	8	0.01%
Unidentified	Social Security Card	44	0.05%
Unidentified	State Issued Driver's License	1	0.00%
Unidentified	State Issued Photo ID	3	
		1	0.00%
Unidentified	Statement from utility provider		0.00%
Unidentified	U.S. Citizen ID Card I-197/I-179	1	0.00%
Unidentified	Utility Bill	33	0.03%
Unidentified	Vehicle Documents	2	0.00%
Unidentified	Verification of Application or Appeal for SSI/RSD	1	0.00%
Unidentified	Verification of Social Security Income	1	0.00%
Unidentified	Waiver Enrollment Form	1	0.00%
		1	